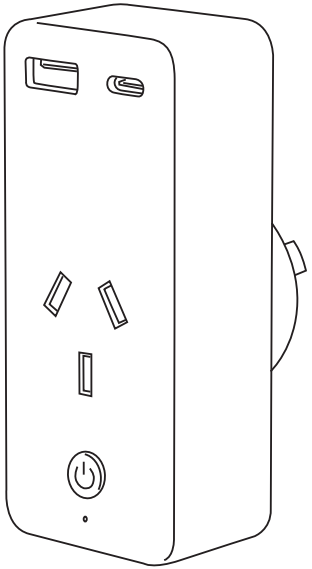
CONNECT

User Manual



Smart Wi-Fi Plug

with Dual USB and Power Monitoring

CSH-PLGPM-AC1

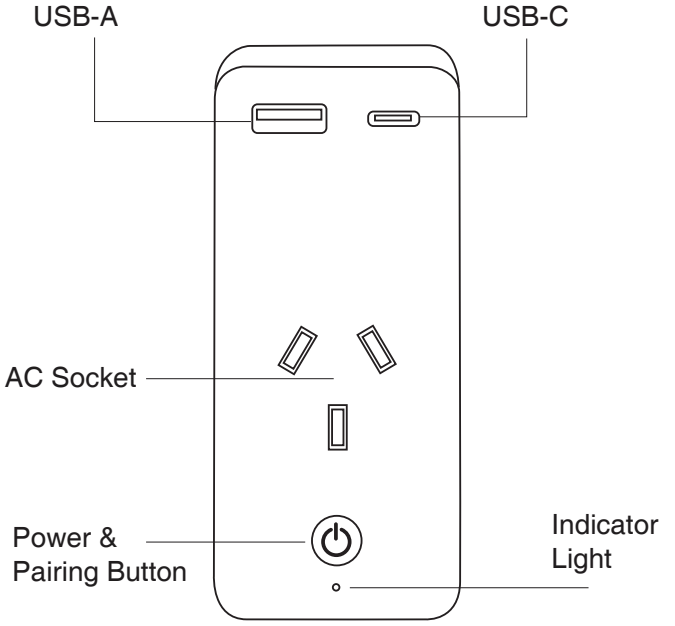
What's In The Box

- Smart Plug
- User Manual

Specifications

Power Supply:	AC100 ~ 240V
Input Frequency:	50/60Hz
Load Current:	10A max 2400W Resistive load
USB Output:	1 x USB-A, 1 x USB-C
	5V/2.0A (each)
	Total Output: 5V/2.0A
Wi-Fi:	Wi-Fi 802.11 b/g/n
Wi-Fi Frequency:	2.4GHz
Security:	WAP/WAP2
Encryption Type:	WEP/TKIP/AES
Working Consumption:	<0.9W
Standby Consumption:	<0.6W
Working Temperature:	-20°C - 50°C, < 80% Humidity
Storage Temperature:	-20°C - 60°C, < 80% Humidity
Weight:	130g
Dimensions:	100 x 43.3 x 57.5mm

Product Diagram



Power & Pairing Button Controls

- Press and hold the pairing button for 5 seconds.

- A LED indicator light will start flashing.

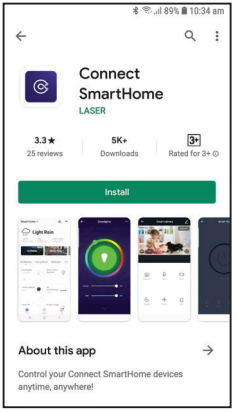
There are 2 flashing states:

- Fast Flashing = EZ pairing mode.
- Slow Flashing = AP pairing mode.

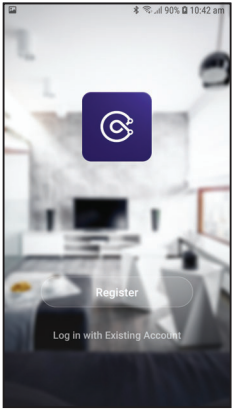
Note: In this manual we cover the EZ pairing mode instructions.

Getting Started with the App

1. Install the Connect SmartHome App for your Smartphone from the iOS App Store or Google Play.

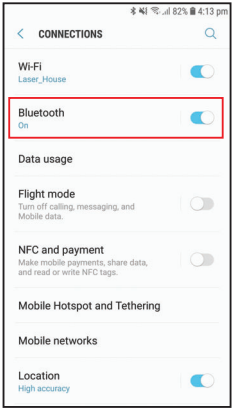


2. Log in with an existing Connect SmartHome account or create a new account.



Connecting to the App

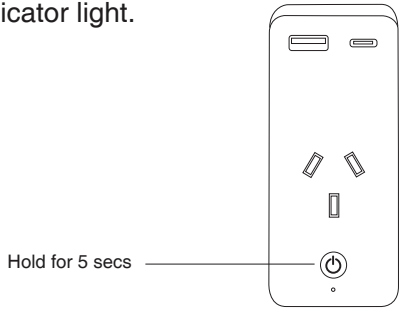
1. Turn on the **Bluetooth** function on your Smartphone.



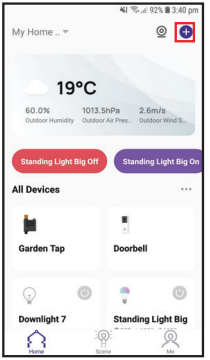
Connecting to the App

continued...

2. Press and hold the Pairing Button on the smart plug for 5 seconds till you get a fast-flashing indicator light.



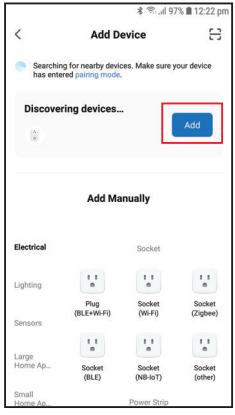
3. Open the Connect SmartHome App and tap the “+” icon to add a device.



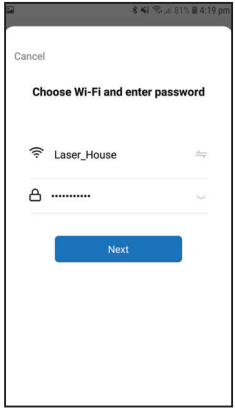
Connecting to the App

continued...

4. The smart plug icon should appear. Select “Add” under “Discovering Devices”.



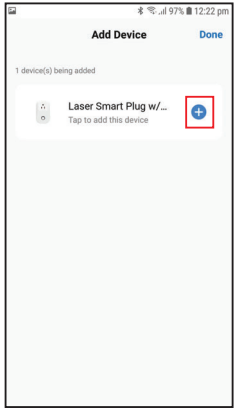
5. Enter your Wi-Fi details.



Connecting to the App

continued...

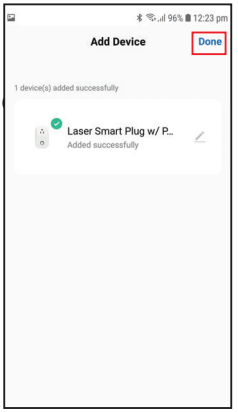
6. Tap the “+” icon next to the smart plug



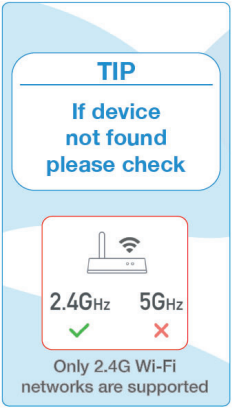
Connecting to the App

continued...

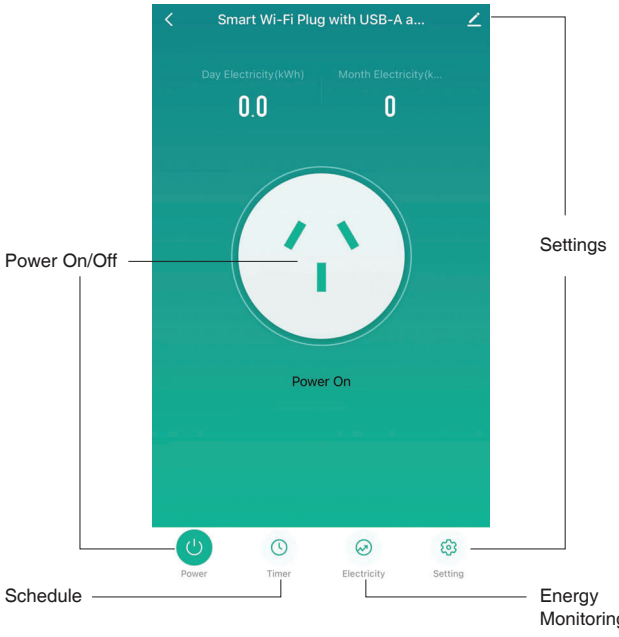
7. When finished pairing tap “Done”, then the device will appear on the Connect SmartHom App home screen.



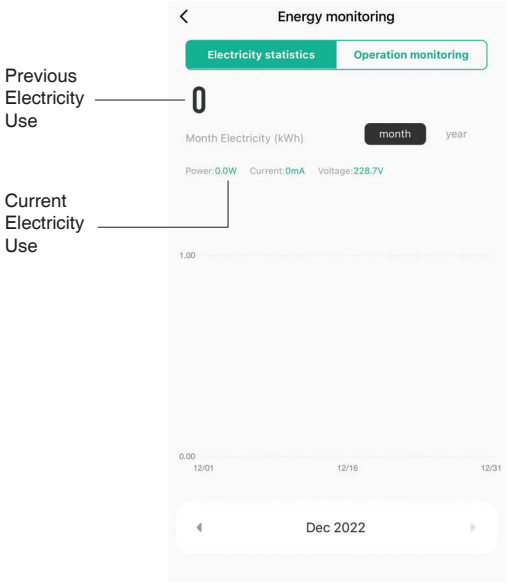
NOTE: If you are unable to pair successfully with the smart plug, please check your Wi-Fi password and make sure you are only using a 2.4GHz Wi-Fi connection. 5GHz connections are not supported.



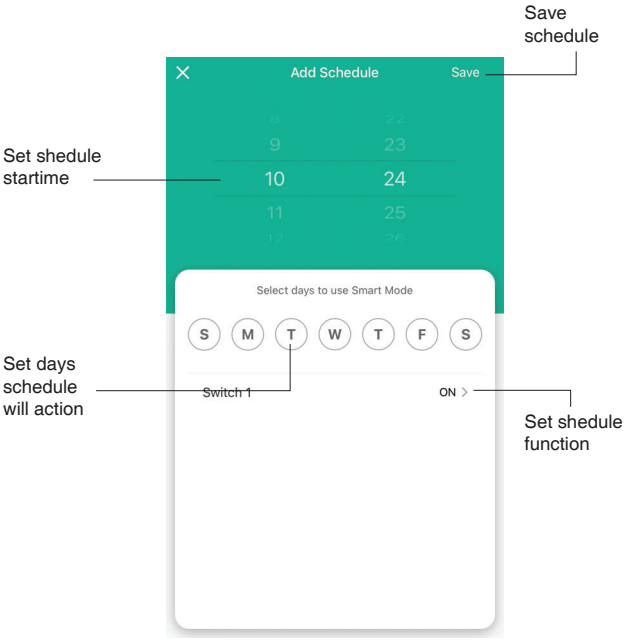
Using the Plug



Using the Plug
continued...

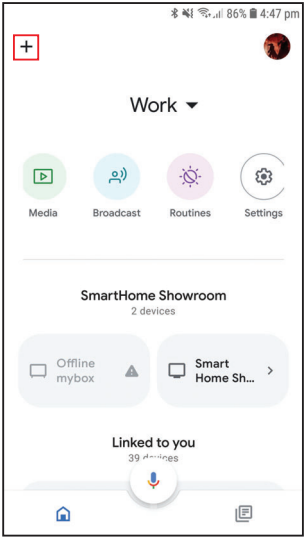


Using the Plug
continued...



Adding Connect SmartHome to the Google Home App

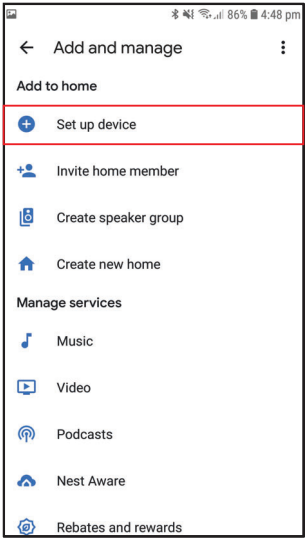
- Open the Google Home App.
- In the "**Google Home**" main screen, select the "+" icon to set up device.

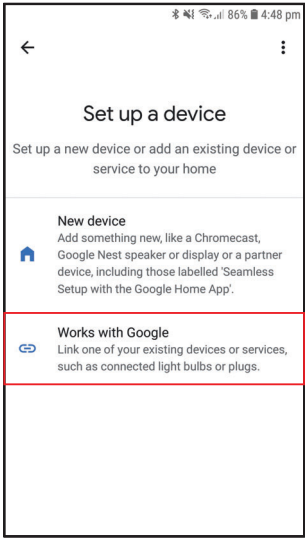


Adding Connect SmartHome to the Google Home App

continued...

• Select “Set up device” to add new device, then select “Works with Google”.

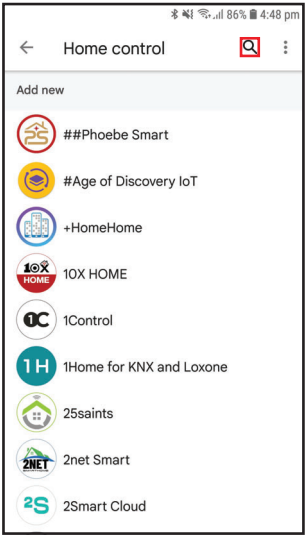


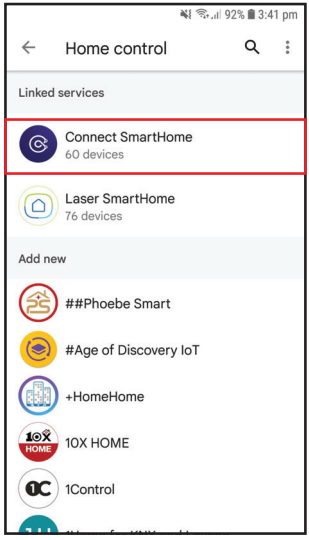


Adding Connect SmartHome to the Google Home App

continued...

• A list will appear showing actions and a search function to access more apps: from here, search for the Connect SmartHome App.





Adding Connect SmartHome to the Google Home App

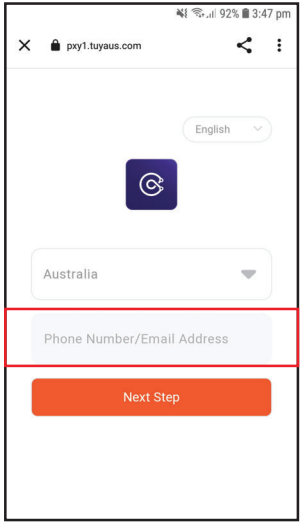
continued...

- Log into your Connect SmartHome account with your email address.

- Once linked, it will show the devices linked to your account: you can assign them to rooms. You will be prompted to authorize apps to sync.

- Click “Done” and then it will give you a list of commands available.

- When successfully linked, you will see the smart plug on your “Home Control” screen.



Troubleshooting

The Smart Plug is not connecting to the App.

• Check your Wi-Fi username and password are correct.

• Make sure you are only using a 2.4GHz Wi-Fi connection as the 5GHz band is not supported.

• If you are unsuccessfully connecting using Bluetooth with **EZ Mode**. Switch the pairing mode to **AP Mode** by pressing and holding the **Pairing Button** for 5 seconds till you get a slow flashing light. On the app select the **+** icon to add device, select the **Electrical** category, then select **Socket (Wi-Fi)**. Enter you Wi-Fi credentials then on the next screen in the top right change the selection from **EZ Mode** to **AP Mode**. Follow the remaining instructions outlined in the app to connect via AP Mode.

Troubleshooting
continued...

I cannot see any Power Monitoring data.

• Check you have a device connected to the smart plug and that it has been switched on.

• Power usage data can take 12 – 24 hours to display in the app. You may need to leave your device running longer for the data to update in the app.

How to control the USB ports separately to the AC socket?

• Both the USB and AC socket power is controlled by the main power button. There is no way to control these individually.

Troubleshooting
continued...

My device is turned on but not showing any signs of power.

- Check the power is switched on in the app.
- Check your mobile phone has a network or data connection and that it can connect to the internet.
- Check any individual power switches or overload switches on connected devices.

Thank you for your purchase!

We are 100% Australian owned & operated. To get the most out of your product please read the user manual carefully and keep for future use.

For specific information relating to your product such as Spare Parts, FAQs, Warranty claims, and more, please scan the following QR code:

Visit our website

www.connectsmarthome.com.au

SCAN ME

Check us out at

YouTube

SCAN ME

CONNECT